

# Certified Computer Repair Technician Training



**Enrolling Now!!**  
**Course Dates: February 15 – July 18**

**Location:** Foundation for Successful Solutions — Computer Lab  
5213 West Pico Blvd (inside the Tom Bradley FamilySource Center)  
Los Angeles, CA 90019

**Fee:** Enrollment in this class is free\*\* for individuals that reside in the City of Los Angeles and meet income eligibility requirements. Please contact FSS directly for additional fee information. This program is funded in part by the City of Los Angeles.

**Course Description:** CompTIA A+ certification validates foundation-level knowledge and skills necessary for a career in PC support. It is the starting point for a career. The international, vendor-neutral certification proves competence in areas such as installation, preventative maintenance, networking, security and troubleshooting. CompTIA A+ confirms a technician's ability to perform tasks such as installation, configuration, diagnosing, preventive maintenance and basic networking.

This course is designed for individuals who are seeking an IT career in technical support. It is recommended that before beginning the A+ training that applicants have some foundational knowledge of computer technologies and the aptitude to learn a large volume of information in a relatively short period of time. The learning objectives include two components; Hardware specifications such as motherboards, processors, hard drive technologies and memory modules, and Software specifications and operating systems such as Windows 98, NT 4.0, Windows 2000 and XP as well as Linux. There are two exams that make up the A+ Certification; 1 each for hardware and software.

\*\* All participants will be responsible for program material fees (i.e., textbooks, tools, etc.)

**For enrollment details , or if you do not meet the above eligibility requirements and you are still interested in this course, please contact FSS directly at **323.300.6077** or **[ict-training@fsstech.org](mailto:ict-training@fsstech.org)**.**



TECH421 is the IT training program of Foundation for Successful Solutions a community technology organization.



See back page for course prerequisites and program requirements



## Course Pre-requisites & Program Admission Requirements:

### Pre-requisites:

- A desire to learn and succeed
- A commitment to successfully complete the course, obtain certification and employment
- Successful completion of a basic computer/digital literacy class (i.e., Intro to Computers, Intro to the Internet, Beginning Computers, etc.)

### Program Requirements:

Applicants for **TECH421** training programs must be 18 or older and residents of the City of Los Angeles\*\*. Because of the volume of reading required, students must be able to read at an 8th grade level or above. A high school diploma or equivalent is NOT necessary but is recommended for participation in **TECH421** programs.

### To enroll in **TECH421**, applicants must:

- Complete an orientation session
- Complete enrollment applications.
- Provide required documentation (proof of age, residence, income)
- Complete a reading assessment test and a technical assessment test to rate their knowledge and learning aptitude. (\*\* minimum score must be top 60 percentile\*\*)
- Submit a 250 word essay describing your desire for entry to the program (see entry requirement form). **Describe the level of commitment you are willing to make to complete the following:**
  - Completing the course
  - Passing the Certification
  - Gainful employment in the IT field

**Applicant must provide a 250 word essay. Please explain your willingness to commit to the training and job readiness expectation requirements to be successful in the IT field. This all will be further explained during your appointment.**

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**323.300.6077**

**[ict-training@fsstech.org](mailto:ict-training@fsstech.org)**

**This training course is offered in collaboration with**

